



'Caribbean's Best New MICE Hotel 2020' goes to Cabrits Resort & Spa Kempinski

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Cabrits Resort & Spa Kempinski Dominica.

ROSEAU, Dominica--The first World MICE awards – the global initiative to recognise and reward excellence in the meetings, incentives, conferences and exhibitions (MICE) industry – has announced the winners of its inaugural 2020 programme, where Cabrits Resort & Spa Kempinski Dominica won the award for “Caribbean’s Best New MICE Hotel 2020”.

The results followed a year-long search for the world’s leading MICE brands. Votes were cast by travel industry professionals and the public, with the nominee acquiring the most votes in a category named as the winner.

World MICE Awards serves to celebrate and reward excellence in MICE tourism. Their awards programme aims to foster growth, innovations and best practice on a global scale. World MICE Awards is the sister event of World Travel Awards, currently celebrating their 27th anniversary. Since its opening in October 2019, Cabrits Resort & Spa Kempinski Dominica offers unique settings for memorable meetings, family reunions and special occasions. The resort offers more than 8,000 square feet of indoor and outdoor event space, including beach, pool and lawn venues, for weddings and celebrations as well as three meeting rooms, a boardroom and an outdoor amphitheatre. The skilled events team can assist in choosing the perfect venue and menus based on party size and preferences.

Guided by global health and safety recommendations and developing its service culture for this new phase in hospitality, the resort has implemented "White Glove Services". This initiative influences the guest journey throughout their entire stay, with a primary focus on the following areas:

While performing their duties, resort employees wear white gloves when welcoming guests to the hotel, restaurants and bars.

Sanitising stations are available in all public areas of the hotel.

Masks covering the nose and mouth are available in all rooms and suites for guests and will be worn by resort staff.

Enhanced cleaning and disinfection procedures have been implemented in guest rooms, lifts, public areas and back-of-house areas.

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